

Discrimination is Against the Law

Biggers Family Medicine complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Biggers Family Medicine does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Biggers Family Medicine:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Frank Wyatt

If you believe that Biggers Family Medicine has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Frank Wyatt, Office manager, 1307 Providence Rd. Brandon FL 33511 813-655-4646. You can file a grievance in person or by mail, fax. If you need help filing a grievance, Frank Wyatt, Office Manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services 200
 Independence Avenue, SW
 Room 509F, HHH Building
 Washington, D.C. 20201
 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Resource for Entities Covered by Section 1557 of the Affordable Care Act Estimates of at Least the Top 15 Languages Spoken by Individuals with Limited English Proficiency for the 50 States, the District of Columbia, and the U.S. Territories.

1	FL	Spanish	1,640,329
2	FL	French Creole (Haitian Creole)	172,555
3	FL	Vietnamese	35,602
4	FL	Portuguese	33,193
5	FL	Chinese	33,151
6	FL	French	29,811
7	FL	Tagalog	17,755
8	FL	Russian	16,572
9	FL	Arabic	15,490
10	FL	Italian	13,210
11	FL	German	11,442
12	FL	Korean	9,686
13	FL	Polish	9,020
14	FL	Gujarati	5,850
15	FL	Thai	5,259